

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18th April, 2018

Complainant : Sh. B.K. Vashista,
Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi,
Old Secretariat,
Delhi – 110054
Grievance No. : PGC/2018/Edn./05
Grievance filed on : 31/01/2018
First hearing in the PGC : 20/03/2018
Scheduled on

1. Brief facts of the complaint

Sh. B.K. Vashista filed a complaint in PGC on 31/1/2018 regarding wrong settlement of LTC (Home Town) for the Block Year 2014-2017 by the Education Department.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing in the case on 20.3.2018 and the latest hearing on 18.4.2018 wherein the following were present:

Complainant : Present.
Respondent : Shri Jagpal Singh, Vice-Principal, GBSS, GT Road,
Shahdara.
Sh. Rameshwar, Section Officer, Distt.North-East
Dte.of Education, GNCTD.

3. Relevant facts emerging during the hearing

An ATR has been filed on behalf of Dy. Director of Education, District North-East, GNCTD, stating that “a meeting was held under the Chairmanship of Mrs.Archana Vishwadeep, DDE (North-East) along with other members.

The matter was discussed thoroughly. The complainant submitted latest rate list of Air India dated 26.2.2018 which was considered and accepted for the disposal of the case and Head of School was advised to pursue the case accordingly.

The Head of the School, GBSS, Shahdara re-examined the matter as per rule and disposed of the grievances of the complainant with the cooperation of the complainant.

The HOS has also submitted an ATR indicating therein that the adjustment bill has been submitted to the concerned PAO-VIII vide billNo.17 dated 12.4.2018, Token No.891 dated 13.4.2018. Accordingly, the adjustment bill passed by the PAO and no recovery / payment is due against the complainant.

Hence, the grievances of the complainant has been sorted out.”

The complainant has also stated that his grievances regarding wrong settlement of LTC (Home Town) for the Block Year 2014-2017 has been settled.

4. Directions of the PGC

In view of the ATR and submissions made by the Departmental Representative and the complainant, the case of the complainant is closed in PGC.

(N. DILIP KUMAR)
MEMBER

Copy to:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Smt. Archana Vishwadeep, Dy. Director of Education, District North-East, GNCT of Delhi, B-Block, (Campus of Pratibha Vidyalaya), Yamuna Vihar, Delhi-110053.
3. Shri Jagpal Singh, Head of School, Govt. of Boys Secondary School (ID No.1105013) G.T. Road, Shahdara (Near Water Tank), Delhi.
4. Sh. B.K. Vashista.
5. PS to Member, PGC, GNCTD.

